



RECRUITMENT VACANCY

SOC ANALYST

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KEY FACTS

LOCATION	Stevenage. Herts, UK
CONTRACT	Full time, permanent
SALARY	c. £30,000, depending on experience
CONTACT	Jo Quinlivan jo.quinlivan@bulletproof.co.uk

OVERVIEW

As a Security Operations Centre Analyst within our SOC team, you will have the exciting opportunity to ensure our clients receive the best possible service whilst protecting their business assets and security. You will help maintain and protect the company's key business assets from threats and risks by monitoring, detecting, analysing, and responding to security incidents.

You will be joining a growing team who are continually striving to out-perform their previous achievements. This is an excellent opportunity to learn from others in your team, as well as taking ownership of projects from beginning to end. In this role you will need to be very flexible in your approach and comfortable in the knowledge that the responsibilities of this role will constantly evolve as the company continues to grow and expand the services provided.

PRIMARY RESPONSIBILITIES

- Monitor internal and customer infrastructure to detect security events and vulnerabilities, by using various security tools, SIEM technologies and other security resources
- Analyse and investigate various security events to validate security incidents
- Proactive and reactive security incident handling and escalation to the appropriate teams
- Perform vulnerability assessments and provide findings with remediation actions
- Management, tuning and optimisation of security tools following best practises and other performance metrics
- Respond to customers' tickets, emails and provide assistance with security related issues efficiently and effectively
- Support a 24/7 shift pattern

WORKING HOURS

You will work an average of 33 hours per week, on a rotating shift pattern to support our 24/7 operation. Shift times are 07:00-15:00, 15:00-23:00, and 23:00-07:00.

BULLETPROOF BENEFITS

- 25 days' annual holiday
- An additional day's annual holiday for your birthday
- Private medical insurance
- Subsidised gym membership
- Company perks platform
- Frequent team events
- Relaxed working environment
- Enhanced pension contributions
- Additional payments for shift and on-call cover
- Secure bike storage

Please note that as part of the recruitment process a criminal records check will be carried out by an authorised third party.

CANDIDATE EXPECTATIONS

ESSENTIAL SKILLS & TECHNOLOGIES

- Bachelor's Degree in Computer Science, Computer Networks, Information Security or other related technical discipline
- Previous experience in a SOC analyst role
- Experience using various SIEM technologies such as Elastic, Splunk and Logrhythm
- Strong knowledge and understanding of networking principles
- Strong knowledge of operating systems
- Good understanding of virtualisation
- Excellent spoken and written communication skills, including English language skills
- Strong analytical and problem-solving skills
- Strong influencing skills
- Excellent negotiation skills

PERSONAL ATTRIBUTES

- Passionate and interested in security and networks
- Focussed on providing great customer service
- Strong communicator and listener at all levels
- Self-motivated and committed to driving their own development
- Able to juggle competing priorities and adapt in a rapidly changing and time-critical environment
- Willing to take responsibility, with a can-do attitude
- Able to think laterally and creatively
- Strong relationship management and influencing skills
- Able to work both independently and as part of a small team
- Accurate in their approach and with strong attention to detail
- Enthusiastic in the application of their knowledge

ABOUT US

BULLETPROOF

YOUR BEST DEFENCE AGAINST CYBER THREATS

Bulletproof's innovative cyber security services are the best way to stay ahead of the hackers, take control of your infrastructure and protect your critical business data. Bulletproof's core belief is driving innovation through our range of cyber security products to deliver true value to the UK market and beyond. Key to our success is the Bulletproof SOC (Security Operations Centre). This is the command centre of our cyber security operations, home to security analysts and researchers as well as being the base of operations for our penetration testing and scanning teams, as well as our strategy/compliance consultants.

Staff are our lifeblood, and we ensure all Bulletproof team members are experts in their individual disciplines, holding relevant qualifications and certifications where appropriate. By way of example, here's a small sample of our staff and corporate certifications:

Bulletproof are:

- CREST approved
- Tigerscheme certified
- PCI DSS v3.2 Level 1 Service Provider
- Cyber Essential Plus certified
- ISO 27001 certified
- ISO 9001 certified

Our Staff are:

- CREST approved
- Certified Information Systems Security Professional (CISSP)
- Certified Information Security Manager (CISM)
- Tigerscheme Qualified Security Test Member (QSTM)
- Certified Ethical Hacker (CEH)
- ISO 27001 Implementer
- CCNA and CCNP Security

SERVERCHOICE GROUP

Bulletproof are part of the ServerChoice Group, an organisation with over 10 years' experience in supplying cloud-based, secure services to clients across a diverse range of industries. The ServerChoice Group of companies is a market leader in providing innovative digital/IT, connectivity and security services. With decades of experience, our focus on delivering flexible world-class services means the ServerChoice Group is proud to be trusted by SMEs and multinational corporations around the world.

FURTHER READING

www.bulletproof.co.uk

www.serverchoice.com

www.serverchoice.cloud

www.scdc.co.uk

www.ai.co.uk



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 www.bulletproof.co.uk